

Ian J. International

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Education

University of Wisconsin Oshkosh

Bachelor of Arts

Major: **Communication**

Major GPA: **3.7/4.0**

Oshkosh, WI

June 2022

Minor: **Spanish**

Overall GPA: **3.3/4.0**

Skills

- Fluent in both written and oral Spanish
- Excellent time management and organizational skills as evidenced by balancing leadership involvement in two campus organizations, volunteer activities, international experiences, working part-time, and maintaining an excellent GPA as a full-time student
- Exceptional communication and leadership skills demonstrated through participating in successful interactions with international businesses, translating multicultural concepts to peers, and leading a group of 15 students in Spanish Club activities on a weekly basis
- Proficient in Microsoft Office: Excel, Word, PowerPoint, experience with PC and Mac platforms, and regular user of Google Apps, Handshake, LinkedIn, and Twitter

Global Experience

Study Abroad Student

Peru, South America

January 2020

- Interacted with local business owners, from organizations such as Villa El Salvador, Topara Organic Farm, and Taberno Winery to learn about motivations and strategies to maintain successful businesses despite economic and political hardships
- Conducted professional interactions in Spanish while supporting student learning through translating challenging words and concepts into English
- Composed over 20 blog posts sharing international experience details on the UW Oshkosh Study Abroad website
- Learned importance of trade relationships between Peru and the United States as Peru struggles with a \$250/month minimum wage and a 7.9% unemployment rate

Relevant Work Experience

Manager, Fleet Farm

Appleton, WI

September 2020-Present

- Lead and promote collaboration among a group of 15 employees, two-to-three days per week, to ensure sales goals
- Earn and maintain trust with superiors by balancing and storing three cash registers and locking the store at each shift end
- Provide direction and guidance to diverse customers who are unfamiliar with store layout
- Utilize Spanish language skills by assisting customers that prefer to speak Spanish and act as liaison between executive management and professional employees

Line Operator, School Specialty

Greenville, WI

June 2019-September 2020

- Motivated co-workers to increase production numbers 10% by integrating a supervisor-approved reward system
- Resolved conflict among diverse groups of employees utilizing Spanish skills and identifying possible solutions to disagreements

Server, Perkins Restaurant

Appleton, WI

November 2018-June 2019

- Provided prompt and courteous customer service to hundreds of restaurant patrons weekly, in a fast-paced environment
- Accommodated customers' needs and resolved complaints in a respectful, professional, and efficient manner

Student Organizations and Volunteer Experience

President, Spanish Club

Oshkosh, WI

January 2018-Present

Member, Model United Nations

Oshkosh, WI

October 2016-Present

Volunteer, Take Back the Night

Oshkosh, WI

October 2015

Scholarships and Awards

University of Wisconsin Oshkosh Dean's List

September 2018-Present

International Business Development Consortium of Northeast Wisconsin Scholarship

September 2018