

Below is a basic formula for creating detailed bullet points. Use this formula as a starting point when writing your bullet points.

SKILL + what you DID + RESULTS/OUTCOME

(power verb) + (job responsibility) + (how/why)

Average Bullet Example: Prioritize tasks to provide customer service

Better Bullet Exmample with Power Verbs: Maintain customer satisfaction by effectively prioritizing tasks to provide timely service

Remember if you are currently doing a role, use present tense verbs. If you are no longer in a role, use past tense verbs.

# List of Power Verbs you can use on your résumé!

#### Administrative

| Accelerate Accomplish Achieve Act Administer Allocate Amend | Attain Benchmark Chair Commend Compromise Consolidate Control | Entrust Evaluate Expedite Govern Head Hire Improvise | Lead Maintain Manage Moderate Monitor Officiate Order | Produce<br>Prohibit<br>Refer<br>Regulate<br>Run<br>Set-up<br>Start |
|-------------------------------------------------------------|---------------------------------------------------------------|------------------------------------------------------|-------------------------------------------------------|--------------------------------------------------------------------|
| ommunication                                                |                                                               | improvise                                            | Order                                                 | Start                                                              |

#### Communication

| Address     | Document  | Interview   | Read   | Survey     |
|-------------|-----------|-------------|--------|------------|
| Broaden     | Edit      | Investigate | Relate | Transcribe |
| Clarify     | Entertain | Lecture     | Relay  | Translate  |
| Collaborate | Exhibit   | Perform     | Report | Write      |
| Communicate | Explain   | Plan        | Review |            |
| Compose     | Express   | Present     | Revise |            |
|             |           |             |        |            |

# Additional Examples:

\*Supervised the student organization recognition process for more then 50 organizations

\*Created and developed three marketing campaigns including social media stratgies

\*Handled 20-35 customer calls per shift regarding coverage changes, renewal rates, and billing procedures

### Finance & Numbers

| Abstract | Budget    | Estimate  | Invest   | Purchase |
|----------|-----------|-----------|----------|----------|
| Account  | Calculate | File      | Market   | Record   |
| Add      | Compute   | Finance   | Maximize | Reduce   |
| Allocate | Decrease  | Formulate | Minimize | Solve    |
| Appraise | Determine | Increase  | Multiply | Quantify |
| Audit    | Divide    | Inventory | Process  |          |

#### Miscellaneous

| Act        | Cover     | Facilitate | Perform   | Resolve  | Simplify |
|------------|-----------|------------|-----------|----------|----------|
| Affect     | Decide    | Forecast   | Propose   | Respond  | Study    |
| Anticipate | Define    | Found      | Receive   | Retrieve | Take     |
| Apply      | Diagnose  | Give       | Refer     | Save     | Travel   |
| Change     | Eliminate | Learn      | Referee   | Select   | Use      |
| Check      | Emphasize | Navigate   | Register  | Serve    | Win      |
| Contribute | Establish | Offer      | Reinforce | Set      |          |

### Organization

| Amend    | Balance    | Define     | Group       | Place      | Schedule |
|----------|------------|------------|-------------|------------|----------|
| Apply    | Catalog    | Draft      | Issue       | Prepare    | Set      |
| Appoint  | Categorize | Edit       | Modify      | Program    | Sort     |
| Appraise | Connect    | Establish  | Orchestrate | Qualify    |          |
| Arrange  | Coordinate | Facilitate | Organize    | Reorganize |          |
| Award    | Decrease   | File       | Overhaul    | Rewrite    |          |

# People Skills

| Acclimate   | Bargain     | Critique    | Gain      | Litigate    | Reconcile    |
|-------------|-------------|-------------|-----------|-------------|--------------|
| Accommodate | Care        | Develop     | Handle    | Mediate     | Rehabilitate |
| Adapt       | Coach       | Encourage   | Implement | Model       | Represent    |
| Answer      | Collaborate | Exchange    | Inform    | Motivate    | Resolve      |
| Anticipate  | Confer      | Familiarize | Interact  | Negotiate   | Share        |
| Appoint     | Confront    | Form        | Intervene | Participate | Suggest      |

#### **Public Relations**

| Advertise | Coordinate  | Distribute | Lobby     | Publish  | Sell    |
|-----------|-------------|------------|-----------|----------|---------|
| Advocate  | Deal        | Fundraise  | Persuade  | Recruit  | Service |
| Attend    | Dispense    | Handle     | Poster    | Screen   | Target  |
| Convince  | Disseminate | Influence  | Publicize | Seek out |         |

## Research & Analysis

| Acquire  | Collect       | Determine | Gather      | Obtain     | Survey |
|----------|---------------|-----------|-------------|------------|--------|
| Allocate | Compile       | Discover  | Identify    | Pinpoint   | Test   |
| Analyze  | Conceptualize | Dissect   | Inspect     | Prepare    | Trace  |
| Assess   | Conduct       | Evaluate  | Investigate | Prioritize | Track  |
| Assist   | Deliver       | Explore   | Locate      | Receive    | Verify |
| Classify | Design        | Examine   | Name        | Research   |        |
| Collate  | Detect        | Formulate | Observe     | Specify    |        |
|          |               |           |             |            |        |