

# Ian J. International

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## Education

### **University of Wisconsin Oshkosh**

Bachelor of Arts

Major: **Communication**

Major GPA: **3.7/4.0**

Oshkosh, WI

June 2024

Minor: **Spanish**

Overall GPA: **3.3/4.0**

## Skills

- Fluent in both written and oral Spanish
- Excellent time management and organizational skills as evidenced by balancing leadership involvement in two campus organizations, volunteer activities, international experiences, working part-time, and maintaining an excellent GPA as a full-time student
- Exceptional communication and leadership skills demonstrated through participating in successful interactions with international businesses, translating multicultural concepts to peers, and leading a group of 15 students in Spanish Club activities on a weekly basis
- Proficient in Microsoft Office: Excel, Word, PowerPoint, experience with PC and Mac platforms, and regular user of Google Apps, Handshake, LinkedIn, and Twitter

## Global Experience

### *Study Abroad Student*

Peru, South America

January 2022

- Interacted with local business owners, from organizations such as Villa El Salvador, Topara Organic Farm, and Taberno Winery to learn about motivations and strategies to maintain successful businesses despite economic and political hardships
- Conducted professional interactions in Spanish while supporting student learning through translating challenging words and concepts into English
- Composed over 20 blog posts sharing international experience details on the UW Oshkosh Study Abroad website
- Learned importance of trade relationships between Peru and the United States as Peru struggles with a \$250/month minimum wage and a 7.9% unemployment rate

## Relevant Work Experience

### *Manager, Fleet Farm*

Appleton, WI

September 2022-Present

- Lead and promote collaboration among a group of 15 employees, two-to-three days per week, to ensure sales goals
- Earn and maintain trust with superiors by balancing and storing three cash registers and locking the store at each shift end
- Provide direction and guidance to diverse customers who are unfamiliar with store layout
- Utilize Spanish language skills by assisting customers that prefer to speak Spanish and act as liaison between executive management and professional employees

### *Line Operator, School Specialty*

Greenville, WI

June 2021-September 2022

- Motivated co-workers to increase production numbers 10% by integrating a supervisor-approved reward system
- Resolved conflict among diverse groups of employees utilizing Spanish skills and identifying possible solutions to disagreements

### *Server, Perkins Restaurant*

Appleton, WI

November 2020-June 2021

- Provided prompt and courteous customer service to hundreds of restaurant patrons weekly, in a fast-paced environment
- Accommodated customers' needs and resolved complaints in a respectful, professional, and efficient manner

## Student Organizations and Volunteer Experience

### *President, Spanish Club*

Oshkosh, WI

January 2023-Present

### *Member, Model United Nations*

Oshkosh, WI

October 2020-Present

### *Volunteer, Take Back the Night*

Oshkosh, WI

October 2020

## Scholarships and Awards

University of Wisconsin Oshkosh Dean's List

September 2021-Present

International Business Development Consortium of Northeast Wisconsin Scholarship

September 2024